

30 DAY FIT 4 U PROGRAM



Rehab Medical strives to provide exceptional patient support before and after medical equipment and services are provided. Our 30 Day Fit 4 U program is designed to ensure patients receive the right equipment and that it is perfectly fit for them. All support and service may be obtained by contacting Rehab Medical's service center at **1-866-424-4500**.

Within 30 Days:

Each complex patient will receive a follow up phone call after delivery, at which point Rehab Medical will answer any questions or concerns that may come up since the initial delivery of the equipment. Any service requests initiated within the first 30 days of delivery will be provided as a courtesy. Common courtesy requests include but are not limited to the following:

- Programming adjustments
- Seating adjustments
- Re-training on the various components of the equipment

Ongoing Assessment:

Many clients with progressive conditions and complex positioning needs may need reassessment within the first year of delivery. By contacting our service center, we can gladly provide a re-assessment to ensure our clients are thoroughly supported.